

# Case Management at Becky's Place

Case management at Becky's Place is a step-by-step process designed to guide women and families from crisis to independence. Each resident works one-on-one with a case manager to build stability and prepare for long-term success.

## Phase 1: Family Basic Needs

*You cannot find employment or housing without addressing these things first.*

- ☐ Apply for birth certificates, Social Security cards, and photo ID
- ☐ Apply for Medicaid/HIP/health insurance, SNAP, or TANF benefits
- ☐ Apply for housing with the Housing Authority
- ☐ Apply for CCDF (child care vouchers) and a government phone
- ☐ Enroll children in school
- ☐ Complete danger and educational assessments
- ☐ Address past-due bills or outstanding legal issues

## Phase 2: Employment

*Case managers make sure you find employment that fits your needs and abilities so it will be long term.*

- ☐ Resume writing and interview coaching
- ☐ Assistance obtaining uniforms, shoes, and other work essentials
- ☐ Help arranging reliable transportation

## Phase 3: Permanent Housing

*Staff and volunteers utilize a storage unit to make sure each woman has furniture and can make a home.*

- ☐ Apply for income-based housing and Section 8 public housing
- ☐ Gather household supplies and furniture
- ☐ Create a financial plan for moving and long-term success outside the shelter

## Phase 4: Aftercare & Ongoing Support

*We want you to know you aren't alone.*

- ☐ Continued case management check-ins
- ☐ Access to Becky's Place meetings, groups, and peer support
- ☐ Crisis support when unexpected challenges arise
- ☐ Access to food, clothing, hygiene products, and laundry facilities
- ☐ Ongoing referrals for housing, utilities, employment, healthcare, and counseling
- ☐ Support for parenting, family needs, and long-term stability

✨ *At Becky's Place, case management is more than guidance — it's a partnership built on trust, accountability, and hope for a brighter future.*